

RATES & FEE SCHEDULE

FISCAL YEAR

2022-2023

OFFICE: 910-371-9949

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DEFINITIONS

EDU Definition

*An EDU or "Equivalent Dwelling Unit" is defined as one single-family residential household. It is the unit of measure by which the user is charged for water and sewer fees for services provided by H2GO. System Development Fees (SDF) from each user (e.g., single-family residential, multi-family residential, commercial) are calculated and imposed upon improved property served in accordance with H2GO Rules and Regulations based upon projected water usage by, and/or wastewater generated from, the user at a rate of 210 gallons per day (gpd) per EDU. Projected commercial water and wastewater flow rates submitted by Owner or Owner's Engineer or as allowed by North Carolina State standard (as defined in 15A NCAC 02T .0114) shall be approved by H2GO's Executive Director and will be used as the EDU basis for water and sewer connection fees.

Master Meters

Master-metered residential class includes all master-metered connections for apartments, condominiums, cooperatives, quadraplexes, triplexes, duplexes, manufactured housing, and mobile homes used for multi-family residential purposes. Each such master-metered dwelling unit will be billed a base fee per unit or authorized connection whichever is greatest. The total residential units for any such connection shall be based solely on the number of dwelling units approved for that connection. Connections in this class may not include usage for any other commercial, industrial, or institutional purpose. For purposes of this Schedule of Rates, "master-metered residential" and "multi-family residential" are synonymous. Multi-family residential properties that are individually metered by the District are single-family residential class customers.

Effective Dates

The FY 2022-2023 Rate and Fee Schedule remains in effect through June 30, 2023.

SYSTEM DEVELOPMENT FEES

Water System Development Fee (SDF), per EDU	\$3,200
Irrigation System Development Fee	\$2,320
Sewer System Development Fee (SDF), per EDU	\$5,200

WATER RATES AND CHARGES

Residential Water Monthly Billing

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¾" Meter	\$12.00
1" Meter	\$30.00
2" Meter	\$96.00

Master Meter residential \$12.00 per unit

Usage (Per 1,000 gallons)

0-3 \$3.50 3+ \$4.00

Commercial Water Monthly Billing

Base Fee (per connection)

¾" Meter	\$12.00
1" Meter	\$30.00
2" Meter	\$96.00
3" Meter	\$192.00
4" Meter	\$300.00
6" Meter	\$600.00

Usage (Per 1,000 gallons) \$4.00

Irrigation Water Monthly Billing

		connection)	

¾" Residential Meter	\$12.00
1" Residential Meter	\$30.00
2" Residential Meter	\$96.00

Usage (Per 1,000 gallons) \$4.90

Water Tap Fees

To be installed by licensed and insured utilities contractor hired and paid directly by customer. H2GO inspection fees will apply.

Cost + 10% if tap installation is performed or subcontracted by H2GO

Irrigation split-out Labor & Equipment Cost +10% plus cost of Meter and MXU

Irrigation stand-alone Labor & Equipment Cost +10% plus cost of Meter and MXU

SEWER RATES AND CHARGES

Residential Sewer Monthly Billing

Base Fee (per connection) \$15.00

SDVGGS Tank Maintenance Fee \$5.00 monthly per tank

Flat Rate Fee Sewer Only (Non-Metered) \$35.00

Master Meter residential \$15.00 per residential unit

Commercial Sewer Monthly Billing

Base Fee

3/4" Meter\$15.001" Meter\$37.502" Meter\$120.003" Meter\$240.004" Meter\$375.006" Meter\$750.00

Sewer Usage (per 1,000 gallons) \$5.55

Sewer Tap Fees

To be installed by licensed and insured utilities contractor hired and paid directly by customer. H2GO inspection fees will apply.

Cost + 10% if tap installation is performed or subcontracted by H2GO

Grinder Pump Package Fee (Compass Pointe) \$5,594

Grinder Pump Package Fee (Other Service Areas Outside CP) \$6,833

ADMINISTRATIVE FEES AND CHARGES

Application Fee

\$25 Non-Refundable (New Customers Only)

Security Deposit Water, Sewer & Irrigation (Separate Deposit for each service)

Residential Applicants

\$50.00 per service

Commercial Applicants

1. Commercial applicant's deposit will be determined in the following manner:

A. Water and Irrigation Service - Based on Meter Size:

3/4" - 1"	\$ 75 per service
2" - 3"	\$150 per service
4"	\$300 per service
6"	\$400 per service

B. Sewer Service:

2" Force main	\$ 75
4" Gravity	\$ 75
6" Gravity	\$175

Return Check Charge

\$25

3rd Party Collection Fee

\$35% of Unpaid Account Balance

Credit Card Convenience Fee

\$5.00 (by phone)

Adjustments in Sewer Bill for Water Leaks

Verify that there was a leak. Once leak has been determined, verify the repairs have been made. Customer must provide proof of repair in order to receive leak adjustment. Average usage for 12 months and charge regular rate for this amount. Once the amount is determined deduct the excess amount from the sewer bill only for up to a maximum of two consecutive months. (Limit two adjustments per year)

For pool adjustments, there will be a minimum of 6,000 gallons usage and this shall be limited to one time per calendar year deducted from sewer bill only.

METER CHARGES

Meter Costs

¾" Domestic	\$175.00
1" Domestic	\$300.00
2" Domestic	\$2000.00
Meter Box	\$Cost + 10%
2" Meter Box	\$Cost + 10%
Meter Yoke	
3/4"	\$165.00
1"	\$330.00
2"	\$1,500.00
Golf Box	\$455.00
Golf Box Lid	\$45.00
Lock	\$25.00
Duel Port MXU	\$245.00
Single Port MXU	\$165.00

PLAN REVIEW

Plan Review Fee

1st review - no fee to be charged with comments

2nd and subsequent review of same project - \$50.00 per utility

Map Copies

GIS/As-Builts 11x17

\$5.00 per Map

GIS/As-Builts 24x36

\$10.00 per Map

8 1/2" x 11 Black & White

\$.65 for first page, \$.25 each additional

TESTING AND INSPECTIONS

Hydrant Flow Testing	\$200.00		
Water Meter Testing			
Meter Testing 3/4" and 1"	\$50.00		
Meter Testing 2" and larger	\$100.00		
Temporary Hydrant Meter Rental			
³¼" Meter Deposit Hookup Fee Base Charge (Per Day) Usage (Per 1,000 gallons)	\$200 \$50 \$5 \$4.00		

2" and 3" Meter Deposit \$1000

Hookup Fee \$50

Base Charge (Per Day) \$15

Usage (Per 1,000 gallons) \$4.00

Please contact H2GO for extended rental rates and fees.

Inspection Fee

1st Inspection

NO FEE

2nd and subsequent inspections of same project – \$50.00 per utility connection

LABOR & EQUIPMENT CHARGES

Personnel	<u>Hourly</u>	
Director	\$90.00	
Assistant Director	\$75.00	
Utilities Director	\$75.00	
WW Plant Superintendent	\$50.00	
WW Plant ORC	\$55.00	
Collections Superintendent	\$50.00	
Back-up Collections Superintendent	\$45.00	
Inspector	\$45.00	
Maintenance Mechanic	\$40.00	
Equipment	1 st Hour	All After
Backhoe/Mini Excavator	\$100.00	\$50.00
Vac-Truck	\$250.00	\$125.00
Dump Truck	\$70.00	\$35.00
Service Truck	\$60.00	\$30.00
Rented Equipment	Cost + 10%	
Parts & Supplies	Cost + 10%	
Meter Box Move, Labor	\$250.00	
Service Call	\$50 per hour After business hours	, \$100 per hour

PENALTIES AND FINES

Reconnect Fee Water \$35

Reconnect Fee Sewer \$100

Illegal or Unapproved Connection

1st Offense \$1,000 plus any state imposed fines.

2nd Offense \$2,500 plus any state imposed fines.

3rd Offense \$10,000 plus any state imposed fines.

(Fines will double after the third offense and continue to double as offenses occur plus any state-imposed fines.)

Meter Tampering Fee

1st offense \$100

2nd offense \$500

3rd offense \$1000

Irrigation Ban Fines

1st Offense WARNING

2nd Offense \$50.00

3rd Offense \$100.00

4th Offense \$250.00

5th Offense \$1000.00

Backflow Testing Fines \$100.00 plus Service Call IF NOT TESTED

(If irrigation service is disconnected due to lack of backflow test, there will be a \$35.00 reconnect fee and a \$50.00 service call to reconnect.)

Grease Trap Fines \$500.00 plus disposal cost if not regularly maintained

Damage to pressure sewer line or removal of Posted Warning Sign \$1,000

Water Disruption Charge

When a water main is cut or otherwise damaged without having been located or the located line has been hit within three (3) feet of marking causing a major loss of potable water and or interruption of water service to residents a \$1000.00 minimum plus clean up and repairs will be charged to the responsible party or parties.

Sewage Disruption Charge

When a force main, gravity line or sewer service is cut or otherwise damaged without having been located or the located line has been hit within three (3) feet of marking a \$1000.00 minimum plus all clean up, line repair costs and any fines imposed by NCDEQ will be charged to the responsible party or parties.

Infiltration Treatment Charge

When a force main, gravity line or sewer service is cut or otherwise damaged and infiltration of water, sand or other debris occurs without having been located or the located line has been hit within three (3) feet of marking a \$1000.00 minimum plus all required line, lift station and plant cleaning along with any fines imposed by NCDEQ will be charged to the responsible party or parties.

NOTE: When both Sewage Disruption Charge and Infiltration Treatment Charge are imposed only one (1) \$1000.00 minimum shall apply.

Adopted this 22nd Day of June, 2022

Ronnie Jenkins, Chairman

Rodney McCoy, Secretary

Deana Greiner, CMC, Clerk to the Board