RATES & FEE SCHEDULE

FISCAL YEAR

2019-2020
Grinder Pump Package Fee (Compass Pointe) $4,300
Grinder Pump Package Fee (H2GO Regular Service Area) $4,800

Sewer Tap Fees

To be installed by licensed and insured utilities contractor hired and paid directly by customer. H2GO inspection fees will apply.

Cost + 10% if tap installation is performed or subcontracted by H2GO

Sewer System Development Fee, per EDU $3,200
Water System Development Fee, per EDU $1,800
Irrigation System Development Fee $1,800

EDU Definition

*An EDU or “Equivalent Dwelling Unit” is defined as one single-family residential household. It is the unit of measure by which the user is charged for water and sewer fees for services provided by H2GO. Connection fees (i.e., capital recovery fees and impact fees) from each user (e.g., single-family residential, multi-family residential, commercial) are calculated and imposed upon improved property served in accordance with H2GO Rules and Regulations based upon projected water usage by, and/or wastewater generated from, the user at a rate of 210 gallons per day (gpd) per EDU. Projected commercial water and wastewater flow rates submitted by Owner or Owner’s Engineer or as allowed by North Carolina State standard (as defined in 15A NCAC 02T .0114) shall be approved by H2GO’s Executive Director and will be used as the EDU basis for water and sewer connection fees.

Residential Sewer Monthly Billing

Base Fee (per connection) $12
Usage (Per 1,000 gallons) $5.41
SDVGGS Tank Maintenance Fee $5.00 monthly per tank
Flat Rate Fee Sewer Only (Non-Metered) $54

Commercial Sewer Monthly Billing

Base Fee (per connection)

3/4” Meter $20
1” Meter $35
2” Meter $50
Over 2” Meter $75
Usage (Per 1,000 gallons) $6.35
### Residential Water Monthly Billing

**Base Fee (per connection)**

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>$\frac{3}{4}$&quot; Meter</td>
<td>$12.00$</td>
</tr>
<tr>
<td>1&quot; Meter</td>
<td>$18.00$</td>
</tr>
<tr>
<td>2&quot; Meter</td>
<td>$30.00$</td>
</tr>
</tbody>
</table>

**Usage (Per 1,000 gallons)**

<table>
<thead>
<tr>
<th>Usage Level</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-3</td>
<td>$3.50$</td>
</tr>
<tr>
<td>3+</td>
<td>$4.00$</td>
</tr>
</tbody>
</table>

### Commercial Water Monthly Billing

**Base Fee (per connection)**

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>$\frac{3}{4}$&quot; Meter</td>
<td>$18.00$</td>
</tr>
<tr>
<td>1&quot; Meter</td>
<td>$24.00$</td>
</tr>
<tr>
<td>2&quot; Meter</td>
<td>$30.00$</td>
</tr>
<tr>
<td>3&quot; Meter</td>
<td>$35.00$</td>
</tr>
<tr>
<td>Over 3&quot; Meter</td>
<td>$40.00$</td>
</tr>
</tbody>
</table>

**Usage (Per 1,000 gallons)**

<table>
<thead>
<tr>
<th>Usage Level</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$4.00$</td>
</tr>
</tbody>
</table>

### Irrigation Water Monthly Billing

**Base Fee (per connection)**

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>$\frac{3}{4}$&quot; Residential Meter</td>
<td>$14.00$</td>
</tr>
<tr>
<td>1&quot; Residential Meter</td>
<td>$21.00$</td>
</tr>
<tr>
<td>2&quot; Residential Meter</td>
<td>$32.50$</td>
</tr>
</tbody>
</table>

**Usage (Per 1,000 gallons)**

<table>
<thead>
<tr>
<th>Usage Level</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$4.90$</td>
</tr>
</tbody>
</table>
Water Tap Fees

To be installed by licensed and insured utilities contractor hired and paid directly by customer. H2GO inspection fees will apply.

Cost + 10% if tap installation is performed or subcontracted by H2GO

Irrigation split-out Labor & Equipment Cost +10% plus cost of Meter and MXU
Irrigation stand-alone Labor & Equipment Cost +10% plus cost of Meter and MXU

Temporary Hydrant Meter Rental

\[
\begin{align*}
3/4" \text{ Meter Deposit} & \quad \text{\$200} \\
\text{Hookup Fee} & \quad \text{\$50} \\
\text{Base Charge (Per Day)} & \quad \text{\$5} \\
\text{Usage (Per 1,000 gallons)} & \quad \text{\$4.00} \\
2" \text{ and 3" Meter Deposit} & \quad \text{\$1000} \\
\text{Hookup Fee} & \quad \text{\$50} \\
\text{Base Charge (Per Day)} & \quad \text{\$15} \\
\text{Usage (Per 1,000 gallons)} & \quad \text{\$4.00}
\end{align*}
\]

Please contact H2GO for extended rental rates and fees.

Hydrant Flow Testing \quad \text{\$200.00}
Application Fee $25 Non-Refundable (New Customers Only)

Security Deposit Water, Sewer & Irrigation (Separate Deposit for each service)
Residential Applicants $50.00 per service
Commercial Applicants

1. Commercial applicant's deposit will be determined in the following manner:

   A. Water and Irrigation Service - Based on Meter Size:

      3/4" - 1" $75 per service
      2" - 3" $150 per service
      4" $300 per service
      6" $400 per service

   B. Sewer Service:

      2" Forcemain $75
      4" Gravity $75
      6" Gravity $175

Return Check Charge $25

3rd Party Collection Fee $35% of Unpaid Account Balance

Credit Card Convenience Fee $5.00 (by phone)

Service Call $50 per hour
   After business hours, $100 per hour

Water Meter Testing
   Meter Testing 3/4" and 1" $50.00
   Meter Testing 2" and larger $100.00

Reconnect Fee Water $35

Reconnect Fee Sewer $100
Inspection Fee

1st Inspection  NO FEE
2nd and subsequent inspections of same project – $50.00 per utility connection

Irrigation Ban Fines

1st Offense  WARNING
2nd Offense  $50.00
3rd Offense  $100.00
4th Offense  $250.00
5th Offense  $1000.00

Backflow Testing Fines  $100.00 plus Service Call IF NOT TESTED

(If irrigation service is disconnected due to lack of backflow test, there will be a $35.00 reconnect fee and a $50.00 service call to reconnect.)

Meter Tampering Fee

1st offense  $100
2nd offense  $500
3rd offense  $1000

Illegal or Unapproved Connection

1st Offense  $1,000 plus any state imposed fines.
2nd Offense  $2,500 plus any state imposed fines.
3rd Offense  $10,000 plus any state imposed fines.

(Fines will double after the third offense and continue to double as offenses occur plus any state-imposed fines.)

Grease Trap Fines  $500.00 plus disposal cost if not regularly maintained
Damage to pressure sewer line or removal of Posted Warning Sign $1,000

Adjustments in Sewer Bill for Water Leaks

Verify that there was a leak. Once leak has been determined verify that the repairs have been made. Customer must provide proof of repair in order to receive leak adjustment. Average usage for 12 months and charge regular rate for this amount. Once the amount is determined deduct the excess amount from the sewer bill only for up to a maximum of two consecutive months. (Limit two adjustments per year)

For pool adjustments, there will be a minimum of 6,000 gallons usage and this shall be limited to one time per calendar year deducted from sewer bill only.

Water Disruption Charge

When a water main is cut or otherwise damaged without having been located or the located line has been hit within three (3) feet of marking causing a major loss of potable water and or interruption of water service to residents a $1000.00 minimum plus clean up and repairs will be charged to the responsible party or parties.

Sewage Disruption Charge

When a force main, gravity line or sewer service is cut or otherwise damaged without having been located or the located line has been hit within three (3) feet of marking a $1000.00 minimum plus all clean up, line repair costs and any fines imposed by NCDWQ will be charged to the responsible party or parties.

Infiltration Treatment Charge

When a force main, gravity line or sewer service is cut or otherwise damaged and infiltration of water, sand or other debris occurs without having been located or the located line has been hit within three (3) feet of marking a $1000.00 minimum plus all required line, lift station and plant cleaning along with any fines imposed by NCDWQ will be charged to the responsible party or parties.

NOTE: When both Sewage Disruption Charge and Infiltration Treatment Charge are imposed only one (1) $1000.00 minimum shall apply.
Meter Costs

\[
\begin{align*}
&{\text{\(\frac{3}{4}\)}'' \text{ Domestic}} & \$130.00 \\
&1'' \text{ Domestic} & \$250.00 \\
&2'' \text{ Domestic} & \$850.00 \\
&\text{Meter Box} & \$100.00 \\
&2'' \text{ Meter Box} & \$350.00 \\
&Meter Yoke \\
&\frac{3}{4}\'' & \$165.00 \\
&1'' & \$300.00 \\
&2'' & \$1,500.00 \\
&\text{Golf Box} & \$500.00 \\
&\text{Lock} & \$25.00 \\
&\text{Duel Port MXU} & \$225.00 \\
&\text{Single Port MXU} & \$165.00
\end{align*}
\]

Plan Review Fee

1\textsuperscript{st} review - no fee to be charged with comments

2\textsuperscript{nd} and subsequent review of same project - $50.00 per utility

Copies

Maps

\[
\begin{align*}
&\text{GIS/As-Builts 11x17} & \$5.00 \text{ per Map} \\
&\text{GIS/As-Builts 24x36} & \$10.00 \text{ per Map} \\
&8 \frac{1}{2}'' \times 11 \text{ Black & White} & \$0.65 \text{ for first page, } \$0.25 \text{ each additional}
\end{align*}
\]
**Labor & Equipment Charges**

<table>
<thead>
<tr>
<th>Personnel</th>
<th>Hourly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director</td>
<td>$75.00</td>
</tr>
<tr>
<td>Assistant Director</td>
<td>$60.00</td>
</tr>
<tr>
<td>Utilities Director</td>
<td>$50.00</td>
</tr>
<tr>
<td>WW Plant Superintendent</td>
<td>$40.00</td>
</tr>
<tr>
<td>WW Plant ORC</td>
<td>$35.00</td>
</tr>
<tr>
<td>Collections Superintendent</td>
<td>$40.00</td>
</tr>
<tr>
<td>Back-up Collections Superintendent</td>
<td>$35.00</td>
</tr>
<tr>
<td>Inspector</td>
<td>$35.00</td>
</tr>
<tr>
<td>Maintenance Mechanic</td>
<td>$30.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Equipment</th>
<th>1st Hour</th>
<th>All After</th>
</tr>
</thead>
<tbody>
<tr>
<td>Backhoe/Mini Excavator</td>
<td>$100.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>Vac-Truck</td>
<td>$250.00</td>
<td>$125.00</td>
</tr>
<tr>
<td>Dump Truck</td>
<td>$70.00</td>
<td>$35.00</td>
</tr>
<tr>
<td>Service Truck</td>
<td>$60.00</td>
<td>$30.00</td>
</tr>
<tr>
<td>Rented Equipment</td>
<td>Cost + 10%</td>
<td></td>
</tr>
<tr>
<td>Parts &amp; Supplies</td>
<td>Cost + 10%</td>
<td></td>
</tr>
</tbody>
</table>

As Amended this 18th Day of June 2019

Jeff Gerken, Chairman

Bill Beer, Secretary

Teresa Long, Clerk to the Board