

## COVID 19 Temporary Payment Plan

Brunswick Regional Water & Sewer H2GO understands just how disruptive the coronavirus (COVID-19) pandemic has been, and we remain committed to doing the right thing for our customers and the communities we serve. The District encourages customers with past due utility accounts to apply for the COVID-19 temporary payment plan. The payment plan will allow customers to pay past due balances over 6 months in addition to the current bill each month.

Utility Account Number \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Customer Email \_\_\_\_\_

Phone \_\_\_\_\_

### COVID-19 Temporary Payment Plan

The purpose of this plan is to assist The District's Utility customers with a temporary payment plan for past due utilities that were affected by COVID-19. Customers must apply for the temporary payment plan by September 25, 2020 to avoid late fees and disconnection of services.

The District will calculate your outstanding balance as of the August 25, 2020. The outstanding balance will be divided by 6 months to establish the payment plan amount. Payment plan will be rounded to the nearest \$5.00. (example: Past Due balance is \$194.76 divide by 6 = \$32.46 payment plan will be \$30.00 per month for 6 months and remaining \$14.76 will be accounted for in a 7<sup>th</sup> month)

### Acknowledgement

I have agreed to make 6 installment payments in addition to the current bill each month. I further understand should there be a failure to make any of the installment payments by the due date of my current utility bill, services may be disconnected, and additional fees may be applied to my utility account.

Signature required \_\_\_\_\_

Date required \_\_\_\_\_

If you have questions or concerns, please contact Customer Service at 910-371-9949.