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Mission Statement

H2GO is committed to assuring a quality of life for our valued customers by providing the highest levels of water and sanitary sewer services, from Source to Stream, in a safe and efficient manner.

As professional service providers, H2GO in cooperation with its community partners will comprehensively plan, develop, maintain and operate the District's utility systems in a customer service oriented and cost-effective manner.



What to do During a Boil Advisory



Boiling Water:

- ◆ Fill a pot with water.
- ◆ Heat the water until bubbles come to the top.
- ◆ Once the water reaches boiling temperature, allow it to continue boiling for one (1) minute.
- ◆ Lower the heat and let the water cool down to a suitable temperature.
- ◆ You can store the water covered in a clean container.

Disinfecting Water (if you are unable to boil water):

- ◆ Use unscented bleach (bleach that does not have an added scent).
- ◆ Add 1/8 teaspoon (8 drops) of unscented household liquid bleach to 1 gallon of water.
 - ◆ Add 1/4 teaspoon (16 drops) if water is cloudy.
- ◆ Mix well and wait 30 minutes or more before drinking.
- ◆ Store disinfected water in clean container with a cover.

What Should I Use Boiled Water For?

- ◆ Water Filters
 - ◆ Most water filters **do not** remove bacteria or viruses.
- ◆ Preparing and Cooking Food
- ◆ Feeding Babies and Using Formula
 - ◆ Use bottled water or ready-to-use baby formula, if possible.
 - ◆ Be sure to wash and sterilize bottles and nipples before and after use.
- ◆ Ice
 - ◆ **Do not** use ice from ice trays, dispensers, or makers.
- ◆ Brushing Teeth
- ◆ Washing Dishes
 - ◆ Generally, household dishwashers are safe to use if water reaches a final rinse temperature of at least 150 degrees.
- ◆ Pets
 - ◆ Pets are susceptible to the same diseases as humans, be sure to give them boiled water.