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Water and Sewer H2GO

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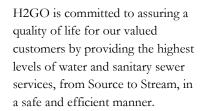




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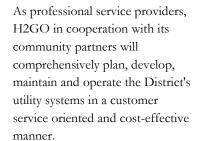
Brunswick Regional Water and Sewer H2GO

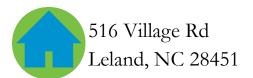
Mission Statement





910-371-9949







Sewer Backup & Prevention



About sewer overflows...

- Most sewer backups & overflows are completely preventable.
- Sewer overflows & backups are commonly caused by fats, oils, & greases being poured down drains.
- Because fats, oils, & greases are lighter than water, they tend to stick to the tops and sides of pipes, causing buildup and blockages.
- When a blockage occurs, it can cause the sewer to backup or overflow, resulting in property damage and environmental hazards.

My sewer is backed up, now what?

- Call H2GO (910-371-9949) for crews to come out and determine if there is a blockage and if it is on your side or our side of the meter.
 - ♦ If the problem is on your side, you will need to call a plumber to come out and assess the problem.
 - ♦ H2GO has a special Vac Truck used to dislodge grease and other debris from sewer lines and will come out to alleviate the issue.
- Businesses that fail to have grease traps maintained and cleaned could be fined for grease negligence.

Helpful tips...

- Practice Dry Clean Up by scraping and/or dry wiping any greases or food scraps from dishes before rinsing or washing.
- Know the importance of drain screens: they trap debris in sinks when washing and need to be cleaned frequently.
- Businesses should train and educate kitchen staff on the proper cleaning and maintenance of all fryers, hoods, and grease traps.

Do:

- ☑ Put fitted baskets or strainers in all drains to catch debris;
- ☑ Collect fats, oils, & greases in containers to dispose of properly;
- ☑ Collect food scraps in containers or garbage bags and dispose with solid waster.

Don't:

- Pour fats, oils, or greases down the drain.
- Elush paper products, such as paper towels, wet wipes, diapers, or feminine products. Only toilet paper should be flushed.
- Use sewer as means to dispose of food scraps.
- Use garbage disposal to shred solid materials into small pieces.

Proper disposal...

• COOL IT

CAUTION: IT IS HOT! Always COOL DOWN your cooking oil and grease in the fryer or pan before collecting it in one of our collection jugs.

STORE IT

After letting the oil cool, it should be poured into a clean plastic container with a properly fitting lid. The container can be a FREE C.O.R.E container (avalibale at one of our many collection sites), the oil's original container or any other clean plastic container that is convenient.

RECYCLE IT

When your container is full, take it to one of our many collection sites! All Brunswick County residents are encouraged to participate and help save our sewers! This is a community effort!

To report a sewer backup or leak, contact H2GO at (910) 371-9949