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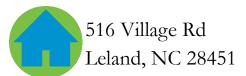
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Brunswick Regional Water and Sewer H2GO

Tips and Tricks to Prevent

910-371-9949





Mission Statement

H2GO is committed to assuring a quality of life for our valued customers by providing the highest levels of water and sanitary sewer services, from Source to Stream, in a safe and efficient manner.

As professional service providers, H2GO in cooperation with its community partners will comprehensively plan, develop, maintain and operate the District's utility systems in a customer service oriented and cost-effective manner.



Insulate Pipes: Insulate hot and cold water pipes in the crawlspace below your household as well as in the basement, attic, and exterior walls (if accessible) with Snap-On foam insulation. Ensure foam insulation fits tightly devoid of openings.

Heat Pines: Consider covering pipes with **UL approved** heat tape that has a built-in thermostat to avoid overheating.

Sprinkler System: *Turn off* your sprinkler system, and *drain* all of the water out.

Drip Faucets: Drip both hot and cold water at faucets in the kitchen and bathroom. This not only keeps water flowing through the pipes, but releases built-up water pressure in the pipes if they should freeze.

Laundry Room: If there isn't a faucet in the laundry room to drip, set your washing machine on warm, and start the fill cycle *occasionally* for a **few minutes** to course water through the pipes.

Icemaker: Set your icemaker to make ice (*if the icemaker water line runs under house*).

Cabinets: Open cabinet doors below sinks in the kitchen and bath *if the cabinets are found on exterior walls*, to let inside heat to pipes.

Garage: Keep garage door *closed* during extreme cold weather.

Foundation: For houses that have a crawlspace, make sure the foundation is **completely enclosed**, and fill any gaps in foundation walls with caulking or expanding foam.

Close or cover the foundation vents under house.

Garden Hose: Disconnect and drain garden hoses.

Exterior Faucets: Either cover faucets with insulated foam covers, cut off water to exterior faucets and open faucets to drain pipes, or install exterior faucets that cut water supply off inside foundation walls.

After the cold weather is gone and you experience a lack of running water, you may have frozen of busted pipes. In this situation, you will need to call a plumber to check this for you.