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Mission Statement

H2GO is committed to assuring a quality of life for our valued customers by providing the highest levels of water and sanitary sewer services, from Source to Stream, in a safe and efficient manner.

As professional service providers, H2GO in cooperation with its community partners will comprehensively plan, develop, maintain and operate the District's utility systems in a customer service oriented and cost-effective manner.



Tips and Tricks to Prevent PIPE Freezing



Insulate Pipes: Insulate hot and cold water pipes in the crawlspace below your household as well as in the basement, attic, and exterior walls (if accessible) with Snap-On foam insulation. **Ensure foam insulation fits tightly devoid of openings.**

Heat Pipes: Consider covering pipes with **UL approved** heat tape that has a built-in thermostat to avoid overheating.

Sprinkler System: *Turn off* your sprinkler system, and *drain* all of the water out.

Drip Faucets: **Drip** both hot and cold water at faucets in the kitchen and bathroom. This not only keeps water flowing through the pipes, but releases built-up water pressure in the pipes if they should freeze.

Laundry Room: If there isn't a faucet in the laundry room to drip, set your washing machine on warm, and start the fill cycle *occasionally* for a **few minutes** to course water through the pipes.

Icemaker: Set your icemaker to make ice (*if the icemaker water line runs under house*).

Cabinets: Open cabinet doors below sinks in the kitchen and bath *if the cabinets are found on exterior walls*, to let inside heat to pipes.

Garage: Keep garage door **closed** during extreme cold weather.

Foundation: For houses that have a crawlspace, make sure the foundation is **completely enclosed**, and fill any gaps in foundation walls with caulking or expanding foam. **Close or cover the foundation vents under house.**

Garden Hose: **Disconnect** and **drain** garden hoses.

Exterior Faucets: Either *cover faucets with insulated foam covers, cut off water to exterior faucets and open faucets to drain pipes, or install exterior faucets that cut water supply off inside foundation walls.*

After the cold weather is gone and you experience a lack of running water, you may have frozen or busted pipes. In this situation, you will need to call a plumber to check this for you.