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516 Village Rd  
Leland, NC 28451

## Mission Statement

H2GO is committed to assuring a quality of life for our valued customers by providing the highest levels of water and sanitary sewer services, from Source to Stream, in a safe and efficient manner.

As professional service providers, H2GO in cooperation with its community partners will comprehensively plan, develop, maintain and operate the District's utility systems in a customer service oriented and cost-effective manner.

## Things You May be Flushing



## But Should Stop Immediately

## ◆ Medication/Pills

⇒ Many pharmaceutical grade drugs can not be processed at the wastewater treatment plant, which in turn means they can affect environmental water quality in your local waterways.

## ◆ Paper Towels

⇒ These don't break down in pipes and sewer systems, resulting in clogged pipes.

## ◆ Dental Floss

⇒ Dental floss balls up in your pipes at home, leading to sewer backups and clogs.

## ◆ Hair Balls

⇒ Wads of hair tangle up in your pipes and can lead to sewer backups and clogs.

## ◆ Feminine Products

⇒ These packages may say they're flushable, but they should just be thrown away in the garbage.

## ◆ Rags or Towels

⇒ Any cloth product should absolutely NOT be flushed.

## ◆ Syringes

⇒ If a medical condition requires the use of syringes, dispose of them in sharps containers.

## ◆ Plastic Bags

## ◆ Grease, Fats, or Cooking Oils

⇒ Once cooled, greases, fats, and cooking oils solidify and cause blockages in pipes. Take advantage of H2GO's C.O.R.E program to safely dispose of these items.

## ◆ Chemicals or Solvents

⇒ Hazardous materials may not be processed at the wastewater treatment plant and could impact environmental water quality.

## ◆ Baby Wipes

⇒ While they may be labeled 'flushable', they do not break down causing masses of wipes in sewer systems that can lead to backups.

## ◆ Facial Tissues

⇒ **Much like many other items, these do not break down and cause wads of facial tissues in sewer systems that can lead to backups.**

## ◆ Condoms

## ◆ Diapers

## ◆ Cigarette Butts